

AODA Customer Feedback Form

At Niagara River Trading Company, we value all of our customers and strive to meet everyone's needs.
We recognize that receiving feedback provides a valuable opportunity to learn and improve.

Date: _____ **Time:** _____

1. Did we respond to and meet your customer service needs?

- Yes No Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

- Yes No Somewhat

Comments:

Additional Comments:

Contact Information (OPTIONAL)

Name: _____ **Phone Number:** _____

E-mail: _____

Niagara River Trading Company protects your privacy and your personal information. Your personal information will not be shared with any other parties or used for any other purpose than for communicating with you regarding the comments or concerns that you have raised. We will make all reasonable efforts to address concerns or complaints immediately.

Please return this form to our Human Resources Department:
ATTN: Human Resources
Niagara River Trading Company
6199 Don Murie Street
Niagara Falls ON L2G 0B1

Or email a copy to:
customerservice@nrtc.ca

Thank-you.